

Doing with

Working together as equals.

Co-production

Working together as equals



We plan, design, and deliver services together.

Example: Patients and staff run a group together.

Co-design

Planning together



We design things together but do not deliver them together.

Example: A patient helps plan a new workshop but does not teach it.

Engagement

Taking part



People share their ideas and views. They help with decisions but do not design things.

Example: Giving feedback in a group discussion.

Consultation

Asking for views

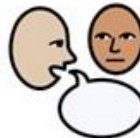


We ask what people think but they cannot make final decisions.

Example: A survey about a new activity.

Informing

Giving information only



We share information one way. There is no way to give feedback.

Example: Putting up a poster without asking for ideas.

Doing to

Acting without asking or involving the person.

Educating

Learning about a service



People learn but do not help to change or design things.

Example: A talk about a service with no feedback.

Coercion

No say at all



People's views are not asked for or used.

Example: A change is made without telling patients.