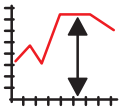


Measuring outcomes and experience



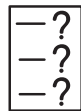
At St Andrew's Healthcare, we want to offer the very best care we can to our patients. We check how well we are doing and our clinicians use this to improve the service they provide. There are lots of different ways we can check.

We might look at how many patients are taking leave from the ward.



We might measure how well you can do something before treatment. We then compare that with how well you can do it after treatment.

We might ask you some questions about how you cope with everyday things, or if you are feeling happy.





We might ask you to tell us about your stay in hospital.

We use all this information to help us improve how we treat our patients.



We can also use this information to check how St Andrew's Healthcare is doing compared to other hospitals in Britain.

As we are a specialist hospital, we also compare St Andrew's Healthcare with other hospitals like ours all over the world.



Help us to improve how we treat our patients!

If you have any questions, please ask us.

