

# St Andrew's Healthcare Executive Remuneration Policy

## **Application of policy**

This Remuneration Policy will apply to the Chief Executive Officer and executive directors of the Board as well the company secretary and other members of the Charity Executive Committee ("the CEC"). Where appropriate, the Remuneration Committee ("the Committee") may apply the principles set out in this policy to any other employees subject to the Committee's terms of reference.

## **Background and philosophy**

As one of the largest mental health charities in the UK, St Andrew's ("the Charity") has set a strategy and agenda for change that will not only improve the lives of the patients currently at St Andrew's, but will impact the development of treatment and care of patients with mental illness internationally.

In order to achieve that ambition, it is imperative that the Charity can attract and retain individuals with an appropriate range of skills and experience that will support the delivery of the strategy and the ambitious goals that have been set.

As a trading charity, St Andrew's earns its income directly based on the care that we provide, rather than relying on donations. The Charity looks to recruit individuals who are experts in their field and who can bring strong commercial skills alongside a commitment to mental healthcare, to support its financial success and enable St Andrew's to continue to invest in, improve and expand its services to its patients.

The remuneration policy is designed to provide a reward framework which allows the Charity to offer an appropriate and competitive rate of pay, without providing for excessive levels of reward.

#### **Market positioning**

The Committee reviews pay for Executives on an annual basis. Market data is used to define an external market benchmark, which forms one reference point taken into account when considering an appropriate rate of pay for a given role.

The external comparators for this purpose are chosen to reflect the sector in which the Charity operates, but also the commercial challenges of the business when compared to other charities. Pay data for the NHS, private healthcare companies, trading charities, and similar-sized private sector companies are variously taken into account as relevant for each role.

Pay is targeted below levels within healthcare and other private sector companies of a similar size, but above levels paid at similar-sized charities and the NHS. For base salary, the Charity benchmarks at the upper quartile for similarly sized charities and the NHS, and at the median of private healthcare and other private sector companies of similar size and complexity.



The Charity closed all variable pay arrangements in 2019 and so there will be no further bonus payments to Executives. The Committee therefore additionally considers total pay levels within various competitors in the healthcare and private sectors where variable pay (annual and long term incentives) are also typical of remuneration so that salary decisions are taken within the full context of the competitive marketplace.

The Committee believes that this is an appropriate positioning given the commercial nature of the business, its focus on patient outcomes and its status as a registered charity. As a general principle, remuneration should be set no higher than is necessary to recruit, retain, and support the Charity's aims and objectives.

In addition to market positioning, the Committee considers an individual's experience and responsibilities as well as their individual performance against annual objectives set and evaluated by the Board where appropriate.

#### **Elements of remuneration**

Purpose and link to strategy	Operation and measurement	performance	Maximum opportunity
Base salary			
Provides a fair base level of reward and ensures we can attract and retain Executives of the right calibre to lead the Charity.		the individual's sibilities, and role, and with e market data for e into account the dget for the wider ring any increase ews the Charity's an indicator of	There is no maximum salary payable for any particular role, to ensure that the Committee is able to recruit the right people for the Charity. However, salaries will not be excessive when considering: pay conditions throughout the Charity; pay relativities with other Executives; external market data and St Andrew's position as a registered charity. Executives will normally receive salary increases no higher than the average percentage level offered to the workforce as a whole. However, the Committee may offer a higher rate of increase for example where there has been a material change in responsibilities, or where a particular individual has fallen significantly below the relevant market rate for his or her role. A lower increase may be awarded to Executives to reflect their individual performance, if they are currently above the relevant market rate, or for reasons of affordability.



Purpose and link to strategy	Operation and performance measurement	Maximum opportunity		
Responsibility allowance				
Provided to clinical directors to maintain flexibility and recognise additional CEC responsibilities above continuing clinical duties	Paid monthly. Not subject to annual increase but reviewed every three to five years. Excluded from any salary linked benefits.	Currently set at £15k per annum.		
Pension				
a competitive remuneration	Charity's pension arrangements, or receive an equivalent cash allowance.	contributions or cash allowances will be set at the same level as those available to the wider workforce.		
package and to encourage employees to save for retirement.		current Executives may receive allowances above this.		
Benefits				
Provided as part of a competitive remuneration package.	Executives are eligible to receive any other benefits available to employees generally. Additional benefits, including health screening and Income Protection, are provided to Executives. The Charity may provide any other reasonable benefits to Executives as appropriate. Depending on an Executive's individual circumstances, if they are required to relocate the Committee may authorise a temporary relocation package or provide	circumstances.		
	an accommodation allowance.	allowance offered will also take these factors into account. Any		
	In addition, the Company may reimburse directors for any reasonable business expenses (and any taxes due thereon, if applicable) incurred in performance of their duties.	relocation package is capped at £30k for executives, £20k for directors and any accommodation allowance to an equivalent value payable over a maximum of two years.		
Annual bonus				

The Charity closed all discretionary bonus schemes in 2019. As such, Executives and the CEC are not currently eligible for any form of short-term incentive. However, the Committee has the discretion to adopt an annual bonus scheme, where it would be in support of the Charity's strategy or achievement of specific goals.



#### Approach to recruitment remuneration

The remuneration packages for new Executives will be determined in line with this policy, taking into account the individual's level of skill and experience, as well as the market rate for the role in question. The Committee may decide to pay below the market benchmark, providing additional salary increases as the individual develops in the role.

Exceptionally, in the event that an external appointee forfeits unvested incentive awards granted during their previous employment, the Committee may choose to offer further payments to 'buy out' these existing entitlements, which would normally vest on the same timetable as those awards forfeited, and where appropriate, subject to performance conditions. The Committee will only offer these buyout awards where doing so is in the best interest of the Charity.

In line with the policy, it may be necessary to offer relocation expenses and accommodation allowances to new appointments who are required to relocate. Relocation expenses covered would be the same as those within the Charity's existing relocation policy for all employees and which are typically in line with HMRC 'qualifying' costs of relocation. The relocation cap for Executives is set at £30k and for directors on the CEC at £20k so as to allow the Charity to recruit across the wider geographic area that may be necessary for this level while ensuring costs remain reasonable.

Similarly, the Charity recognises that relocation can be affected by personal circumstances and so in exceptional circumstances would offer an alternative accommodation allowance. This would be capped to an equivalent value allowing for differences in taxation compared to relocation expenses, payable over a maximum two year period.

#### Service contracts and severance pay

The maximum notice period in any Executive's contract is six months from either party. Generally, leavers will be expected to work during their notice period. However, the Charity may opt to make payments in lieu of notice ("PILONs") comprising base salary only, paid on a monthly basis or as defined by the Executive's contract. These payments may be further subject to mitigation, whereby payments are reduced by the amount received should an Executive take up employment or consultation elsewhere during the PILON period.

Under normal circumstances, no additional contractual severance payments are payable. Any case where they may be made must be approved by the Committee in advance of any agreement by the Charity.

#### **External appointments**

Subject to the approval of the Board in each individual case, Executives are permitted to hold one (up to two in exceptional circumstances) external, non-executive Board appointment. In considering each case, the Board will take account of the nature of the appointment, and whether the experience will further develop the knowledge and skills of the Executive, to the benefit of St Andrew's. The Board will also need to be satisfied that the time commitment involved will not present a material conflict with the performance of the Executive's duties at St Andrew's.



The executive will be permitted to retain any fees earned in respect of the approved external appointment (except where an executive is representing St Andrew's, or the appointment is in connection with the performance of the Executive's duties with St Andrew's, such as an appointment to a subsidiary board of St Andrews or a national body on which St Andrew's is represented).

# **Exceptions to the policy**

In special circumstances, the Committee may determine that it is necessary to deviate from this policy, for example in order to provide additional variable remuneration in the case of exceptional performance. In such a case, the Chair of the Committee may be called upon to explain the reason for the exception to the other Non-Executive Directors, Governor Members and/or appropriate regulators if required.

#### **Employment conditions elsewhere in the Charity**

The Committee is sensitive to remuneration arrangements across the Charity and takes account of this when considering how the policy is structured and operated.

When considering any changes to this policy and any potential increases to Executives' salaries, pay conditions for the wider workforce are taken into account.

The Committee may also take into account the ratio of Executives' pay to that of the average employee when considering pay matters, as well as how this ratio changes over time and how it compares to ratios at other relevant organisations.

#### **Diversity and Inclusion**

In order to ensure fairness and avoid any bias, the Committee will consider the Charity's diversity and inclusion policy when making any decisions relating to Executive pay.

#### **Reporting requirements**

This policy will be made available on the Charity's website. In addition, as set out in the Committee's terms of reference, the Committee will prepare a formal report for inclusion in the Trustees' Annual Report, which will comprise an annual statement explaining the Charity's ethos and policy on remuneration.

#### **Policy review**

This policy shall be reviewed on a triennial basis by the Committee, to ensure that it remains appropriate for the Charity going forward. Between formal reviews, the Committee shall take into account developments in regulations and market practice and their impact on how the policy is operated.

Stuart Richmond-Watson Chair, Remuneration Committee November 2019